Cartegraph

City of San Mateo

Cartegraph Solutions Purchase Agreement

PA#: PA-006166
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Date of Expiration: 5/31/2022

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Purchase Agreement

Cartegraph Systems LLC is pleased to present this Purchase Agreement for the implementation of world class technology solutions. This Purchase Agreement is made and entered into between City of San Mateo (hereinafter referred to as "City of San Mateo", or "Customer") and Cartegraph Systems LLC (hereinafter referred to as Cartegraph). In the case that any terms or conditions provided in the Cartegraph Solutions Agreement differ from, are provided in more detail by, or are made irrelevant by the terms and conditions provided in this Purchase Agreement, the terms in this Purchase Agreement shall control. For all terms and conditions not addressed by this Purchase Agreement, the Cartegraph Solutions Agreement shall control.

CUSTOMER ADDRESS:

City of San Mateo
330 West 20th Avenue
San Mateo, California
94403

LICENSEE ADDRESS:

City of San Mateo
330 W 20TH Ave
San Mateo, California
94403-1338

The following Addendums are attached to the Purchase Agreement and are incorporated by reference:

ADDENDUM A - SOLUTIONS SUPPORT
ADDENDUM B - Not Used
ADDENDUM C - SOLUTIONS AGREEMENT can be found at www.Cartegraph.com/solutions-agreement
ADDENDUM D - Not Used
ADDENDUM E - CARTEGRAPH OMS EDITIONS
ADDENDUM F - Not Used

Investment Summary

The following section describes Purchase Agreement line items for Customer's Solution. Based on the core needs that have been identified and understanding the organization's budgeting and funding cycle, Cartegraph is providing the following Solution configuration.

Term 1 - 5/19/2022 - 5/18/2023 -
Subscription

No.	Product	Code	Quantity	Price
1	OMS Plus	OMSPLS	1	USD 85,055.00
2	OMS User	OMSUSR	103	USD 24,480.00
3	Integration Toolkit (option)	OMSAPI	1	USD 3,145.00
4	Asset Builder (option)	OMSABD	1	USD 2,095.00
5	Facilities Domain	DOM001	1	USD 0.00
6	Flood Protection Domain	DOM003	1	USD 0.00
7	Parks & Recreation Domain	DOM004	1	USD 0.00
8	Sanitary Sewer Domain	DOM005	1	USD 0.00
9	Signal Domain	DOM006	1	USD 0.00
10	Stormwater Domain	DOM007	1	USD 0.00
11	Transportation Domain	DOM008	1	USD 0.00
12	Walkability Domain	DOM009	1	USD 0.00
13	Water Distribution Domain	DOM010	1	USD 0.00
	Term 1 - 5/19/2022 - 5/18/2023 - Subscription TOTAL:			USD 114,775.00

Term 2 - 5/19/2023 - 5/18/2024 -
Subscription

No.	Product	Code	Quantity	Price
1	OMS Plus	OMSPLS	1	USD 87,610.00
2	OMS User	OMSUSR	103	USD 25,215.00
3	Integration Toolkit (option)	OMSAPI	1	USD 3,235.00
4	Asset Builder (option)	OMSABD	1	USD 2,160.00
5	Facilities Domain	DOM001	1	USD 0.00
6	Flood Protection Domain	DOM003	1	USD 0.00
7	Parks & Recreation Domain	DOM004	1	USD 0.00
8	Sanitary Sewer Domain	DOM005	1	USD 0.00
9	Signal Domain	DOM006	1	USD 0.00
10	Stormwater Domain	DOM007	1	USD 0.00
11	Transportation Domain	DOM008	1	USD 0.00
12	Walkability Domain	DOM009	1	USD 0.00

No.	Product	Code	Quantity	Price
13	Water Distribution Domain	DOM010	1	USD 0.00
		Term 2 - 5/19/2023 - 5/18/2024 - Subscription TOTAL:		USD 118,220.00

Term 3 - 5/19/2024 - 5/18/2025 -
 Subscription

No.	Product	Code	Quantity	Price
1	OMS Plus	OMSPLS	1	USD 90,235.00
2	OMS User	OMSUSR	103	USD 25,970.00
3	Integration Toolkit (option)	OMSAPI	1	USD 3,335.00
4	Asset Builder (option)	OMSABD	1	USD 2,225.00
5	Facilities Domain	DOM001	1	USD 0.00
6	Flood Protection Domain	DOM003	1	USD 0.00
7	Parks & Recreation Domain	DOM004	1	USD 0.00
8	Sanitary Sewer Domain	DOM005	1	USD 0.00
9	Signal Domain	DOM006	1	USD 0.00
10	Stormwater Domain	DOM007	1	USD 0.00
11	Transportation Domain	DOM008	1	USD 0.00
12	Walkability Domain	DOM009	1	USD 0.00
13	Water Distribution Domain	DOM010	1	USD 0.00
		Term 3 - 5/19/2024 - 5/18/2025 - Subscription TOTAL:		USD 121,765.00

Summary By Term - Includes Services & Subscriptions

Total Term 1	USD 114,775.00
Total Term 2	USD 118,220.00
Total Term 3	USD 121,765.00

Investment Notes:

- All pricing presented in this document is valid through the date of expiration. Any pricing concessions made are only applicable to this transaction and should not be assumed for future purchases.
- Purchasing the products presented in this document through any alternative procurement method other than that identified will require a revised price proposal which may include an associated price adjustment.
- Any applicable taxes are not included.
- Pricing does not include any applicable Esri ArcGIS licenses.
- Customer Purchase Order or Contract must reference the Cartegraph Purchase Agreement Number identified on the title page of this document for pricing to be valid.
- All pricing is in U.S. Dollars ($USD).
- Pricing is valid through 5/31/2022

Payment Terms and Conditions

In consideration for the Solutions provided by Cartegraph to Customer, Customer agrees to pay Cartegraph the Fees as described below:

DELIVERY
Upon execution of this Purchase Agreement, Cartegraph will provide the Solution Subscriptions and/or Services as detailed in the Investment Summary.

SOLUTION SUBSCRIPTION INVOICING
Customer shall be provided with the ability to access and use the Solution Subscriptions upon execution of this Purchase Agreement. The payment for the initial term is due upon execution of the Purchase Agreement. Payment for any subsequent renewal terms will be due in annual installments 15 days prior to the anniversary of the initial term in the amount(s) that follow:
- Term 1: $114,775.00
- Term 2: $118,220.00
- Term 3: $121,765.00

PAYMENT TERMS
- All payments are due Net 30 days from start date of invoice.
- All payments are to be in U.S. Dollars.

Acceptance

BY SIGNING BELOW, THE PARTIES AGREE THAT ALL USE AND ACCESS TO THE SOLUTIONS DESCRIBED IN THIS PURCHASE AGREEMENT SHALL BE GOVERNED BY THE CARTEGRAPH SOLUTIONS AGREEMENT. THE PARTIES AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS PURCHASE AGREEMENT, THE CARTEGRAPH SOLUTIONS AGREEMENT, AND ALL OTHER AGREEMENTS AND ADDENDUMS SPECIFICALLY REFERENCED HEREIN.

Cartegraph Systems LLC:

By: _____

(Signature)

_____

(Type or Print Name)

Title: _____

Date: _____

City of San Mateo:

By: _____

(Signature)

_____

(Type or Print Name)

Title: _____

Date: _____

ADDENDUM A

Solutions Support

As part of the annual Solution Subscription fee identified in the above Investment Summary, Customer will receive the following support for the duration of the paid subscription Term.

TECHNICAL SUPPORT

1. Campus – www.cartegraph.com/campus
   Our User Assistance area is a convenient and easily shareable resource designed to help you and your co-workers better understand the functions and capabilities of your Cartegraph Solutions. Instantly access user tips, step-by- step guides, videos, and more.
2. Dedicated, Unlimited, Toll-free Phone Support - 877.647.3050 and Live Chat
   When questions need answers and difficulties arise, count on our industry- leading Support team to provide the guidance and assistance you need. Live Chat is available within the product or through Campus. Reach us as often as you need Monday-Friday, 7:00 am-7:00 pm CT.
3. Secure, Live Remote Support
   If your challenge requires a more hands-on approach, we have the remote support tools to fix it. Let one of our Support Team members directly interact with your system to find a fast, effective solution.

TRAINING & EDUCATION SUPPORT

1. Convenient Online Resources
   All the information you need, one click away. Take advantage of online training opportunities, tutorial videos, upcoming event information, and more.
2. Customer Led User Groups
   Meet and network with similar Cartegraph users in your region. Customer led User Groups allow you to find out what other organizations are doing to get more from their Cartegraph solutions and services.

RELEASES & UPGRADES

1. New Releases
   Be the first to know about all new Cartegraph releases, enhancements, and upgrades. Cartegraph is continuously innovating and enhancing the Cartegraph OMS collection of products and as a customer with an active subscription, you will receive each new release of the software.
   1. Your cloud-hosted site will be automatically upgraded by our System Consultants after the release is available. This way, you'll experience increased system performance while gaining timely access to the latest features and functionality.
   2. For your on-Premises Installation, our Technical Consultants will work with your organization's IT staff to receive the latest software release in a timely manner. This way, you'll experience increased system performance while gaining prompt access to the latest features and functionality
2. Service Packs
   A Service Pack consists of lower-severity bug fixes and/or small platform updates.
   1. If required, cloud-hosted sites will receive Service Packs as needed. These Service Packs are installed by the Cartegraph System Consultants.
   2. On-premises customers that contacted Cartegraph Technical Support about an issue that is resolved with the Service Pack, will be provided the service pack for installation. These on-premises customers can then schedule a time to install the Service Pack with our Technical Support team

3.   Hot Fixes
     If an issue is determined to be a defect and falls outside the standard release cycle, Cartegraph will issue a hot fix and provide application specialists with detailed levels of product knowledge to work with you in achieving a timely and effective resolution.

Cartegraph will provide the Support Services only to Customer, provided that Cartegraph reserves the right to contact any third party as necessary to facilitate the delivery of Support Services or other services relating to the Solutions. Said support applies only to the most current version of the product and the previous version in succession.

All Support Services are dependent upon the use by Customer of the Solutions in accordance with Cartegraph's documentation and specifications. Cartegraph is under no obligation to modify the Solutions so that the modified Solutions would depart from Cartegraph's published documentation and specifications for such Solutions.

ADDENDUM E

Cartegraph OMS Editions

Cartegraph OMS supports customers in the operation, maintenance, and management of the following asset domains. By employing these features as applicable, customers can effectively manage and report on the assets that they care about. Indicated below are the capabilities and options available for each OMS Edition at the time this document was prepared, which are subject to change.

	Essentials	Pro	Plus	Premium
Dashboard / Home Screen	Included	Included	Included	Included
User Management	Included	Included	Included	Included
Role Management		Included	Included	Included
Esri GIS Integration	Included	Included	Included	Included
Report Viewer	Included	Included	Included	Included
Library Management	Included	Included	Included	Included
Standard KPI / ROI gadgets	Included	Included	Included	Included
Esri Identity-Ready	Included	Included	Included	Included
Structure Manager		Included	Included	Included
Layout Manager		Included	Included	Included
Import / Export		Included	Included	Included
Record Filter Administration		Included	Included	Included
Container / Component	Included	Included	Included	Included
Embedded Maps	Included	Included	Included	Included
Report Designer		Included	Included	Included
Integration Toolkit		Option	Option	Included
Cartegraph for Zapier	Option	Option	Included	Included
Automation Manager			Included	Included
Notification Manager		Included	Included	Included
Routing – Esri Identity Required	Included	Included	Included	Included
Geocode Options- Esri Identity Required	Included	Included	Included	Included

Work

Task Management	Included	Included	Included	Included

Work Orders			Included	Included
Task Calendar	Included	Included	Included	Included
Scenario Builder			Option	Included

Request

Request Management	Required w/ SeeClickFix	Included	Included	Included
SeeClickFix	Option	Option	Option	Option
Internal Requests		Option	Included	Included

Resources

Resource Management (LEMV)	Included	Included	Included	Included
Advanced Material Management			Option	Included
Fleet Management		Option	Included	Included

Assets

Asset Inventory	By Domain/Asset	By Domain/Asset	By Domain/Asset	By Domain/Asset
Container / Component	Included	Included	Included	Included
Preventative Maintenance Plans		Included	Included	Included
Asset Condition Manager / Advanced Inspections		Required w/ Fleet Mgmt.	Included	Included
Asset Builder		Option	Option	Included